



**Name of Pharmacy:**

**Name of Inspector:**                      **Age : 15**

**False name if used:**

**Date: August 2016**                                      **Time: 3:10**

**I was registered for the Come Correct card**      **YES/NO**






**If yes, what is the card number? \*\*\*\*\***

**If no, why?**

**Were you asked for ID? Yes / No** (please circle)

**If yes, what ID?:**






**1-How friendly was the staff member?** (please circle)

 <b>1 (Awful)</b>	 <b>2 (bad)</b>	 <b>3 (ok)</b>	 <b>4 (good)</b>	 <b>5 (Amazing)</b>
---	---	--	--	--

**Do you have any Comments?:.**

She offered for us to wait in the shop while the forms were being printed, or she said we could go away and come back in 5 to 10 mins

**2-How comfortable did they make you feel? ?** (please circle)






 <b>1 (Awful)</b>	 <b>2 (bad)</b>	 <b>3 (ok)</b>	 <b>4 (good)</b>	 <b>5 (Amazing)</b>
---	---	--	--	--

**Do you have any Comments?:**

They was discussing condoms in the shop, although we was alone, if someone was to walk in I wouldn't want them know why I am at the shop.



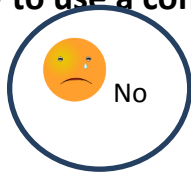
**3-Rate the information given about confidentiality or confidentiality information on view?**

 1 (Awful)	 2 (bad)	 3 (ok)	 4 (good)	 5 (Amazing)
--	--	---	---	--

Do you have any Comments?

Not mentioned, and no posters up

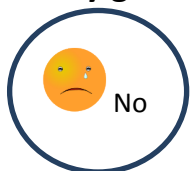
**4-Were you shown how to use a condom? (please circle**



Comment:

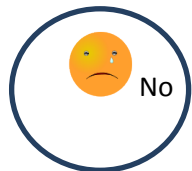
The pharmacist handed us the forms at the front of the shop, and passed us the card.

**5- If you are under 16 did they go through the Fraser Guidelines with you?**



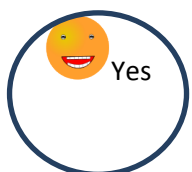
Comment: When filling out the form I questioned what that sectioned meant and he questioned my age I replied 15 and he said I don't need to worry about that section.

**6- Did they tell you about EHC (morning after pill), and having safer sex?**



Comment: Not mentioned

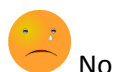
**7-Were you told about other sexual health services (clinics and other places to go for condoms, testing, EHC) and where they are?**



Comment: We were told that we can come back to the pharmacy and any other pharmacy in barking and Dagenham for a top up.

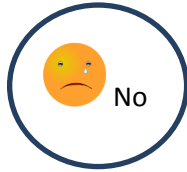
**8-Was there a Come correct sign  outside?**

9- Wer



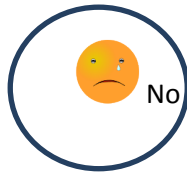
STI testing?

Comment: Clearly shown at the front of the shop.



Comment: Not mentioned

**11- I would return to this site and recommend it to my friend? (please circle)**



Why? Because I wasn't shown a condom demonstration and I felt uncomfortable being signed up to the scheme at the front of the shop.

**Recommendations (IN BULLET POINT FORMAT)**

- Be prepared for young people to use the service. (Have the forms ready) As we was asked to come back 5 minutes later.
- Deliver a condom demonstration & have a private room to do so since it will make young people feel more comfortable.
- Ensure all information that young people should be told is covered in the sign up as the young people might never get told this information again.
- Always follow Fraser guidelines